





# Setting Up the Hiring Process

**The Definitive Guide** 



Curated by <u>ContactOut</u>. Follow us for more recruiting tips on <u>LinkedIn</u> and <u>YouTube</u>. We plan to update this resource regularly. Share your feedback or suggestion <u>here</u>!

## Introduction



#### What is this lesson about?

We're diving deep into the nitty-gritty of setting up a stellar hiring process. From defining your goals to sealing the deal with the perfect candidate, we've got you covered!

## What will you learn at the end of this guide

By the end, you'll be equipped to:

- Define clear, actionable hiring goals
- Collaborate effectively with all stakeholders
- Craft an authentic and compelling job description
- Master the art of advertising and recruiting.
- Review applications with a keen eye.
- ... and so much more, all the way to making that final job offer!



#### Why is it important?

Hiring isn't just about filling a seat. It's about finding the right fit, ensuring a seamless candidate experience, and building a team that drives your company forward. Getting the process right means setting up your team, and your company, for success.



### Step 1

#### **Set your Hiring Goal**

Every journey starts with a destination in mind. In recruitment, this means understanding the exact role and skills you're looking for.

### Step 2 🦷

#### **Identify Stakeholders**

Hiring is a collaborative effort. It's not just HR's job; it involves managers, team leads, and sometimes even team members.

### Step 3

#### Write a Job Description

This is your billboard. It's how you communicate the role, responsibilities, and perks to potential candidates.

#### **Action Step**

Define the role in detail. For instance, instead of just "software engineer," specify "a software engineer with 3+ years of experience in Python and a track record of optimizing mobile app performance."

#### Action Step

Create a list of everyone who'll be part of the hiring process. Schedule a kickoff meeting to align everyone's expectations and responsibilities.

#### **Action Step**

Draft a clear, engaging job description. Include role responsibilities, required skills, and any perks or benefits. Make it resonate with your company culture.



### Step 4

#### **Advertise and Recruit**

Time to get the word out!



#### **Review Applications**

he applications are pouring in. Time to sift through.

### Step 6

#### **Conduct a Phone Screen**

Before diving into in-depth interviews, a preliminary chat can save everyone time.

#### **Action Step**

Post the job description on various platforms — job boards, LinkedIn, your company website, and even consider employee referrals. Diversify to maximize reach.

#### Action Step

Create a checklist of must-have skills and nice-to-have skills. Review applications against this checklist, ensuring you give each one a fair shot.

#### **Action Step**

Prepare a list of questions that gauge the candidate's interest, basic qualifications, and cultural fit. Keep it conversational.

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### Step 7

#### **Assess Skills**

You need proof of their prowess.



#### **Conduct On-site Interviews**

The real deal. This is where you get to know the candidate beyond the resume.

### Step 9

#### **Make a Decision**

After all the assessments and discussions, it's decision time.

#### **Action Step**

Depending on the role, design relevant tests or tasks. For a designer, it might be a design challenge. For a marketer, perhaps a campaign pitch.

#### **Action Step**

Plan a structured interview process. This could involve multiple rounds, including technical interviews, cultural fit assessments, and discussions with senior leadership.

#### **Action Step**

Gather all interviewers for feedback. Discuss and weigh the pros and cons of each candidate. Aim for a consensus.

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Step 10

#### **Background and Reference Check**

Just to cross the Ts and dot the ls.

### Step 11

#### Make a Job Offer and Negotiate

The final stretch. Time to make it official.

#### **Action Step**

Contact the provided references and, if necessary, conduct a background check to verify the candidate's history.

#### Action Step

Draft a compelling offer letter. If the candidate negotiates, be prepared to discuss and find a middle ground that works for both parties.



### **Next Steps**

#### Onboarding

Once the candidate accepts the offer, ensure a smooth transition into the company. This includes orientation, training, and introductions to key team members.

#### **Feedback Loop**

After the hiring process, gather feedback from the new hire about their experience. This can provide valuable insights for refining future hiring processes.

#### **Continuous Learning**

The world of recruitment is ever-evolving. Stay updated with the latest trends, tools, and best practices in hiring. Consider attending workshops, webinars, or recruitment training sessions.

#### **Relationship Building**

Even after the hiring process, maintain a relationship with the candidate. Regular check-ins, especially during the initial months, can ensure they're settling in well and are aligned with company goals.



#### Here's an example of it

Let's say you're hiring for a "Digital Marketing Specialist" for your startup. Your goal is to boost online sales by 20% in the next quarter.

- After collaborating with the sales and tech teams, you draft a detailed job description highlighting skills in SEO, PPC, and content marketing.
- 2. You post the job on LinkedIn, Indeed, and even get a couple of referrals from your team.
- 3. Among the applications, Mia's resume stands out.
- After a positive phone screen, you give her a task: draft a mini digital marketing strategy for a new product. She nails it.
- 5. The on-site interview further confirms her fit, both technically and culturally. Feedback from the interview panel is overwhelmingly positive.
- 6. A quick chat with her references solidifies your decision, and after a bit of negotiation on the starting date, Mia is set to join your team!

## **Downloadable Template**

#### **Recruitment Process Flowchart**

Here's a Recruitment Process Flowchart from Lucidchart for you to visualize the process

Downloadable template on the next page





## **Further Resources**

**How to Build a Recruitment Process:** Comes with a downloadable template

**Hiring Process Steps: Hiring Success Glossary** 

**#** How to Build a Best-In-Class Hiring Process